

STM Minerals AG is an ambitious mining equipment company based in Baden, Switzerland. Our high-tech mills are used for efficient extraction of minerals in the regrind, fine and ultra-fine grinding industries. STM develops, produces, assembles, commissions and services these specialised mills worldwide.

To strengthen our team in **Australia, Swiss Tower Mills Minerals Australia Pty Ltd** is looking for a motivated

Product Support Engineer-Service

Your responsibilities:

- Engineering and coordination for Service-related business, including spare and wear parts, upgrades, troubleshooting, and Field Services.
- Serve as the company's first point of contact for all Service-related technical support and build and maintain long-term customer relationships together with our local Service sales supports and agents
- Technically competent support for our machines on customer systems with the aim of continuously optimizing equipment availability
- Planning and handling of Service projects with a high customer-oriented focus using input from different internal departments
- Supporting manufacturing partners with technical questions, validation of solutions, cost optimization, approvals, and customer documentation
- Developing Service Products, together with Engineering and Field Service Engineers
- Leading and coordinating Service site activities (Supervision, Commissioning, Audits, and Inspections)

Your background:

- Minimum 5-10 years of experience in the Mining or Cement industry
- Hands-on and problem-solving mentality
- A collaborative, solution-focused approach and strong written and spoken communication skills
- High customer and solution orientation, paired with a communicative personality and ability to interact with different stakeholders
- A Bachelor's or master's degree in Engineering
- Willingness to travel 20%

We offer you:

- Permanent role
- Work/life balance - remote working and Flexi days

An engaging and diverse challenge in a success-oriented company with competitive remuneration and good development opportunities.

Do you think this job is for you? Then we look forward to receiving your application via LinkedIn.

Swiss Tower Mills Minerals Australia Pty Ltd

David Ziegler E-Mail: david.ziegler@stmminerals.com